

## India IGF (IIGF-2022) Workshop

Part 1 - Lead Organizer					
Salutation	Mr.				
Contact Person	Akshat Joshi				
Organization / Affiliation (Please state "Individual" if appropriate)	ThinkTrans Technologies Private Limited				
Designation	Director				
Economy of Residence	India				
Primary Stakeholder Group	Private Sector				
Part 2 - Workshop					
Primary Theme	Reaching the unreached				
Secondary Theme (if any)	Digital Economy				
Session Title	Internationalized Domain Names - Challenges of Universal Acceptance and Opportunities in Digital Economic landscape for Small Businesses				
Session Format	Panel Discussion				

Description of Session Formats **Birds of a Feather (BoF)** – An informal discussion session designed to connect the participants of shared topic of interests without a pre-planned agenda. **Panel** - Presentation and/or sharing of viewpoints by speakers on a particular topic. The number of speakers on the panel shall not be more than 4 to allow sufficient time for interaction with the attendees. **Roundtable** - Interactive dialogue involving all participants with designated moderators and not more than 2 speakers.

#### **Specific Issues of Discussion**

Internationalized Domain Names and Internationalized Emails have been considered to be the vehicles that will usher in the next billion onto the internet bandwagon. The efforts to bring them to the core discourse have been ongoing at both International as well as National level. Somehow, the kind of success that was expected has not been reached despite many good initiatives. The wider community acceptance to IDNs by the community remains elusive. In a way, most of these efforts have been talking to stakeholders from top-layers of the pyramid who are already on the English internet. It is no



surprise that they see IDNs as cosmetic addition than a concrete requirement. On the contrary, the small businesses, which work deeply into one kind of linguistic community and often cater to monolingual customers, can definitely find resonance with the IDNs, if IDNs were to reach them in a way that seem friendlier to them and gives them enough time to trust them to migrate their businesses on them.

The session will cover key issues like: Importance of Multilingual internet, Universal Acceptance, and its role as foundation of Digital Economy of India which truly represents the spirit of "Reaching the unreached".

### Describe the Relevance of Your Session to Theme

Internationalized Domain Names and Internationalized Email IDs speak very specifically to one kind of linguistic community. Generally speaking, big businesses which have global or pan-India presence, cannot be expected to embrace the IDNs. However, regionally located and well-known small businesses, who typically do not have website-based online presence can find IDN based website to be of immense value, if an offering is made to them in a proper cushioned manner that will take away their fears of online-presence being costly and a deviation from their day-to-day business work.

"Reaching the unreached" - Is the theme that this session imbibes in true spirit. In this session, relevance of IDNs and the requirements and fears of small businesses, typically traders, individual artists, individual content creators, small agri-based businesses are discussed in depth.

### Methodology / Agenda

This will be a 50 minutes session with speakers from the various stakeholder groups of the internet ecosystem typically representatives from IDN Expert fraternity, Small businesses, Government and Technical.

Following will be the outline of the session:

Timings Agenda Item 03:30 PM - 03:32 PM Welcome Address Ms. Sarika Gulyani, Director, FICCI 03:32 PM - 03:39 PM Opening Remarks on "Introduction to Universal Acceptance" Dr Ajay Data, Chair, UASG, ICANN 03:39 PM - 03:46 PM Address on "ICANN's vision on UA and Multilingual Internet" Ms Pitinan Kooarmornpatana, Senior Manager, IDNs Programs, ICANN 03:46 PM - 03:53 PM Address on "ICANN's vision on UA and Multilingual Internet" Mr Mahesh Kulkarni, Director, Evaris Systems Address on "Multilingual Landscape of India" 03:53 PM - 04:00 PM Mr Sandeep Nulkar, Founder, BITS Private Limited and Chairman, Indic Internet & Language Technology Subcommittee, FICCI 04:00 PM - 04:07 PM Address on "IDNs and Economic Opportunities" Mr Akshat Joshi, Founder, ThinkTrans Address on "Deciphering UA and EAI" 04:07 PM - 04:14 PM Mr Harish Chowdhary, UA Ambassador 04:14 PM - 04:20 PM **Concluding Remarks** Dr U.V. Pavanaja, Vice Chair, UASG Session Conclusion

# Please provide 3 subject matter tags<br/>that best describe your session.#SmallBusinesses Multilingual Internet, Universal<br/>Acceptance

\*Please specify gender e.g. agender, cis woman, cis man, female, gender-fluid, gender-neutral, male, trans woman, trans man, etc.



### Moderators & Speakers Info (Please complete where possible)

	Moderator (Primary)	Moderat or (Backup)	Speaker 1	Speaker 2	Speaker 3	Speaker 4
Name	Ms. Sarika Gulyani	Akshat Joshi	Dr. Ajay Data	Ms. Pitinan Kooarmor npatana	Mr. Harish Chowdhar y	Mr. Mahesh Kulkarni
Email	sarika.gulyani@ficci .com	akshat@t hinktrans. in	ajay@data.i n	pitinan.ko o@icann.o rg	harish.c_d c@nfsu.ac .in	director@ evaris.in
Organizati on	FICCI	ThinkTran s Technolo gies Private Limited	Data Ingeneous Global Limited	ICANN	National Forensic Sciences University	Evaris Systems Private Limited
Designati on	Director & Head-ICT, Mobile Manufacturing, Emerging Technologies, Digital Transformation & FICCI-ILIA Division	Director	Chair, UASG, ICANN and CEO, Data Ingeneous Global Limited	Senior Manager, IDN Programs	Researche r and UA Ambassad or Scholar	Director
Gender	Female	Male	Male	Female	Male	Male
Economy of Residence / Country	India	India	India	Thailand	India	India
Stakehold er Group	Intergovernmental Organization	Private Sector	Private Sector	Intergover nmental Organizati on	Academia	Private Sector
Status of Confirmati on	Confirmed	Confirme d	Confirmed	Confirmed	Confirmed	Confirmed

### Please explain the rationale for choosing each of the above contributors to the session.

The speakers are representative of each of the stakeholder group viz. IDN Expert fraternity, Small businesses, Government and Technical.

Mr. Pavanaja (Vice-Chair UASG will be concluding the session. His name could not be added due to limitation on the number of speakers)

### **IIGF 2022**

Internationalized Domain Names - Challenges of Universal Acceptance and Opportunities in Digital Economic landscape for Small Businesses

